



Simple to install and manage

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Evan Cox, IT support officer
EnviTE



CUSTOMER

Client: EnviTE

Sector: Employment & Training, Environment

Country: Australia

Users: 65+ across 3 offices

Website: www.envite.org.au

AVG solution: AVG Internet Security Business Edition

PROFILE

Not-for-profit community organisation delivering environmental, training and employment services on the north coast of NSW.

THE CHALLENGE

- Manage disparate workforce
- Protect against threats from notebooks returning from offsite

THE SOLUTION

AVG Internet Security Business Edition

- Simple to install and manage
- Pricing benefits for not-for-profit organisations

THE BENEFITS

With AVG Internet Security Business Edition deployed throughout the organisation, quietly doing its job, Cox can dedicate his time to other tasks.

The Situation

With staff spread across the north coast of New South Wales, EnviTE needed a simple yet effective solution to handle its IT security needs.

EnviTE is a not-for-profit organisation with more than fifteen years experience working in local communities on the New South Wales north coast. It provides training, work experience and employment opportunities while also undertaking environmental projects such as rainforest restoration.

The organisation was initially formed to assist long-term unemployed and disadvantaged job seekers who would benefit from the opportunity to participate in environmental restoration projects. Recent years have seen an increase in the delivery of environmental services and training, and a stronger involvement in developing employment opportunities for indigenous people.

EnviTE's North Coast Environment Employment Project was recently granted \$1.46 million under the Australian Government's Job Fund. The project will create or retain 41 jobs, 40 work experience positions and nine traineeships. The knowledge and skills gained in the project will provide a foundation for employment in environmental jobs in the region.

EnviTE also works with indigenous groups such as the Jali Local Aboriginal Land Council, providing conservation and land management training as well as helping to preserve local artefacts and other signs of Aboriginal culture.

The Implications

Based in Lismore on the New South Wales north coast, EnviTE has two satellite offices in Coffs Harbour and Casino, with a third planned for Grafton.

EnviTE's IT support officer Evan Cox works in the Lismore head office, which runs six servers including File and Print, Exchange and Active Directory. Along with 40 PCs in the head office, Cox is also responsible for another 25 PCs spread across the satellite offices - linked to Lismore via a Virtual Private Network - along with staff working on the road and from home.

"The buck stops with me when it comes to IT at EnviTE," says Cox. "IT security is obviously essential when you're working across such a large area, with staff regularly bringing notebook PCs in and out of the office. I need a security suite that's simple to use but effective and reliable - something that can easily be managed from afar - and that's where AVG comes in."

"A mobile workforce is essential to an organisation such as EnviTE, but having notebooks come in and out of the office can create a major security issue. They might have been connected to another network, such as for web browsing at home, so I need to know they're clean. I need an IT security system that stays on top of threats such as root kits and viruses which could wreak havoc in the office."

Why AVG?

- 110 million business and home users worldwide
- 1 million more users every month
- Trusted by the world's most demanding businesses
- Comprehensive business protection – file server, email server, workstation
- Multi-award winning performance
- Engineered for no-compromise protection that is easy to live with
- Unique LinkScanner® technology delivers real-time protection
- Comprehensive support and service.

For more information visit www.avg.com.au



The Solution

So, why AVG?

Having used several security products over the years, Cox is very impressed with the flexibility and ease of use offered by AVG Internet Security Business Edition. He has deployed it on all of EnviTE's computers and hasn't looked back.

"The install process and configuration are simple and I've never had to ring AVG's support line. As an IT support officer I really appreciate the fact that AVG gets on with the job so I can focus on the needs of the business," Cox says.

"It's great that we were eligible for a discount because we undertake education and training, but that wasn't really the deciding factor for me. I was looking for a safe and reliable IT security suite and I found it in AVG.

The Experience

"I was looking for a safe and reliable IT security suite and I found it in AVG"

With AVG Internet Security Business Edition deployed throughout the organisation, quietly doing its job, Cox can dedicate his time to other tasks.

"AVG's background engine seems very efficient and our machines aren't sluggish while doing scans, which is obviously important. There never seems to be issues with updating either, things just take care of themselves."

Cox is most pleased with AVG's central administrative panel and scheduling features.

"I have access to administration updates for all the machines and I love the fact that all the scan scheduling can all be done from one central point," he says.

"AVG's reports are also very detailed. From the main administrative panel I can see everything within a few clicks - the PC setup, whether definitions are up to date and when our subscription expires. With computers spread far and wide, I really appreciate the fact that everything I need is at my fingertips."

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About AVG Technologies

Since 1991 AVG has championed the cause of internet security for all. Its team includes many of the leading experts in software development, threat detection and prevention and risk analysis. The business solutions this team delivers are always innovative, effective and comprehensive. Critically for smaller businesses they deliver this uncompromising protection in the fastest, lightest and most user-friendly way possible.

A strategy of closely matching product and support to the real world needs of both business and home has rewarded AVG with more than 110 million active users worldwide. A multitude of awards and the recommendation of experts in business protection bear testament to the benefits of the AVG approach.

AVG Business Edition products support all the major operating systems and platforms and cover email, file servers and workstations. This range is distributed globally through a carefully selected reseller base and directly via the web.

AVG is already the world's fourth largest vendor of anti-virus software and is continuing to grow rapidly. Nearly 6,000 resellers, partners and distributors - including Amazon.com, CNET, Cisco, Ingram Micro - team with AVG. These partners recognise the need for the faster, lighter business-class protection that defines the AVG experience.

For more information visit www.avg.com.au

